

Running Springs Water District

February District Newsletter

We are providing this Newsletter to our customers in an effort to share information regarding the District's ongoing activities, operations and services.

Paymentus Billing Program Credit Card, Debit Card and E-Check Payments

The Running Springs Water District is pleased to announce that within the next few weeks, the District will be able to accept credit cards, debit cards (with credit card logos) and E-check payments via the Paymentus Corporation. The Paymentus Corporation will offer our customers the option of paying their monthly Water/Sewer Bill, Running Springs Fire Department Ambulance bill, and their annual Availability bill using a Visa, MasterCard, Discover card, and electronic checks. Paymentus does charge a convenience fee for every transaction. The fee will be in addition to the amount of the bill that is due.

Credit card companies charge businesses a percentage of the payment for processing. In equality to all of our customers we need to guarantee that the customer's who would like to utilize the electronic service, compensate for the service. The Running Springs Water District will **not** receive any part of the convenience fee. Paymentus is an independent company that provides the service for the Running Springs Water District.

Our customers will be able to access this program over the telephone or through our website at

www.runningspringswd.com. The District will receive notification when payment has been received. The customer will receive a confirmation number at the time of payment.

The District will continue to offer automated debit on the first of every month via ACH, or cash, check, or money order payments. If you are interested in the Paymentus program please visit our website. To request an ACH Debit packet for enrollment into the program please contact the District office. Our customer service representatives will gladly answer any questions that you may have.

Locking your Outside Water Faucet Spigot

If you are interested in conserving water and preventing leaks; you may wish to look in to placing a water spigot lock on your outside hose bibs. By placing a lock on your outside hose spigots you can reduce the chance of your spigots freezing and breaking during the winter months. If you plan on being away from your home for a period of time they can also assist in preventing any unwanted water use. The locks are placed on the end of the spigots. Once placed they do not allow water to flow through the spigot even if the handle has been turned on. Water safety is more than

just assuring the water is safe to drink, it also means caring for all mechanisms of the water system including any pipes and spigots around your home.

Water leaks can go undetected for some time. To aide in preventing unwanted water loss please contact the District office if you suspect a leak on your property, a neighbor's property, or even a District main.

For more information regarding District functions and activities, please contact the District office by phone at (909) 867-2766, or by mail at P.O. Box 2206, Running Springs, CA, 92382. In addition, we hold public Board Meetings at 9:00 am on every third Wednesday of the month at our District Office located at 31242 Hilltop Blvd (Highway 18) in Running Springs.

The Mission of the Running Springs Water District is to provide water, fire, emergency medical service, sewer, and other beneficial services to the community: The goal of the District shall be to do so with the highest level of integrity and ethical principles and in the most efficient and cost effective manner possible.