



Running Springs Water District November 2017 Newsletter



The Running Springs Water District is providing this Newsletter to our customers as part of our public outreach effort to share information regarding the District's ongoing activities, operations and services.

“NEW” Pay your water and sewer bill online and view account information

The District has implemented a new utility billing system and customers can now go online to view their account information. Our new system allows customers to view their transaction history which includes their current balance due, make payments, view their water usage history comparing data for the previous two years, and view payment arrangements, contracts and deposits associated with their account. Customers are able to manage multiple accounts in one convenient location. Use the following web address to register:

<http://www.runningspringswaterdistrict.com>

Click on the link to “View Account”
Click “Utility Billing” and “Register”.

WINTERIZE YOUR HOME OR CABIN TO AVOID CATASTROPHIC WATER LOSS AND COSTLY REPAIRS

Is your home ready for the approaching cold winter weather? Freeze-related water leaks have been known to waste thousands of gallons of water and in the past have increased some monthly water bills to over \$3,000. Don't let this happen to you.



Remember, all water lost due to frozen/broken pipes is the homeowner's responsibility. However, just a few precautions can greatly reduce your risk. Some important steps to take to avoid frozen/broken pipes and costly repairs include: checking your plumbing to ensure it is in good operating condition, protect all exposed piping, install a customer shut-off

valve (CSOV), safeguard your CSOV from unauthorized use and vandalism, seal off access doors, air vents and cracks and instruct guests that may use your home about the proper use of the CSOV.



Carbon Monoxide Poisoning Awareness and Prevention

Roughly 30 to 40 people die annually in California from exposure to Carbon Monoxide gas. All single and multiple family dwellings are now required to have Carbon Monoxide detectors installed. Prevention measures to avoid Carbon Monoxide poisoning include:

- Install Carbon Monoxide detectors on walls at least a couple of feet below the ceiling outside each sleeping area.
- Ensure Carbon Monoxide detectors are installed and working properly.
- Do not idle your car in your garage even for short periods of time.
- Never use gas-powered or charcoal grills indoors.
- Never ignore the Carbon Monoxide poisoning symptoms of dizziness, nausea, headaches and sudden sleepiness. Get out of your home immediately and into fresh air, then call 911.

Fire Safety for Homes during the Winter Months

Fireplaces and wood burning stoves are very common heat sources in mountain homes. Potential

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fire hazards can be avoided by paying careful attention to safety.

When using a wood burning stove, it should be Underwriters Laboratories (UL) listed, be made of good quality, solid construction and design. Do not use flammable liquids to start or accelerate any fire. Always keep a glass or metal screen in front of the fireplace to prevent any sparks or embers from escaping. Before you call it a night, be sure to double check that the fire is out and NEVER close your damper with hot ashes in the fireplace.

When using a furnace as a heat source, it is important to have your furnace inspected to ensure it is in proper working condition. Inspect the walls and ceiling near the furnace and along the chimney line and if the wall is hot or discolored, additional insulation may be required. Keep trash and other combustibles away from the heating system. It is important to leave furnace repairs to qualified specialists.

Remember never to use a range or an oven as an alternate heating source. Not only is it a safety hazard, it can be a source of potentially toxic fumes. Avoid using electric space heaters in bathrooms or other areas where they may come into contact with water. Be sure that every level of your home has a working smoke detector that is cleaned and inspected monthly and remember to change the batteries every six months.

Fats, Oils and Grease (FOG)



Grease in sewer pipes causes sewer maintenance problems for property owners and the District. Never put grease, oil or fatty foods in your sink, drain or toilet and try to use your garbage disposal less.

Running Springs Water District Wastewater Treatment Plant Recycled Water Spray Irrigation Project



No doubt during your travels up and down highway 330, you have noticed some irrigation taking place on the hillside. This irrigation is of the Running Springs Water District's Wastewater Treatment Plant property and is being irrigated with recycled water from the wastewater treatment plant. This water has been treated with some of the most advanced technologies in the wastewater industry including Membrane Bio-Reactors.

The treatment process includes preliminary treatment, primary treatment, membrane filtration, oxidation and disinfection. Once the wastewater has been through the treatment process it is considered recycled water by the State Water Resources Control Board. This water is suitable for irrigation of parkways, parks, golf courses and the like.

Although the treatment plant produces recycled water, the location of the treatment plant and the demand for recycled water in the community does not warrant, at this time, bringing the recycled water back into the community. In order to manage the recycled water during summer months, the District uses approximately 250,000 gallons per day to irrigate the property surrounding the treatment plant. The remaining recycled water, approximately 130,000 gallons per day, is sent to the District's disposal ponds located off of USFS road 1N09. During inclement weather all of the recycled water is sent to the Disposal Ponds.

For more information regarding District functions and activities, please visit the District's websites at:

www.runningspringswaterdistrict.com
www.runningspringsfd.org

or contact the District office by phone at 909-867-2766, or by mail at P.O. Box 2206, Running Springs, CA, 92382. In addition, we hold public Board Meetings at 9:00 a.m. on every third Wednesday of the month at our District Office located at 31242 Hilltop Blvd. (Highway 18) in Running Springs. Members of the public are always invited and encouraged to attend these meetings.

Please provide your email address on your next bill if you would like to receive District information by email.

The District accepts credit card payments in person at the main office. Credit, debit card or electronic check payments may also be made online at: <https://ipn.paymentus.com/otp/stde/rswd> or by calling Paymentus at 877-506-3112.